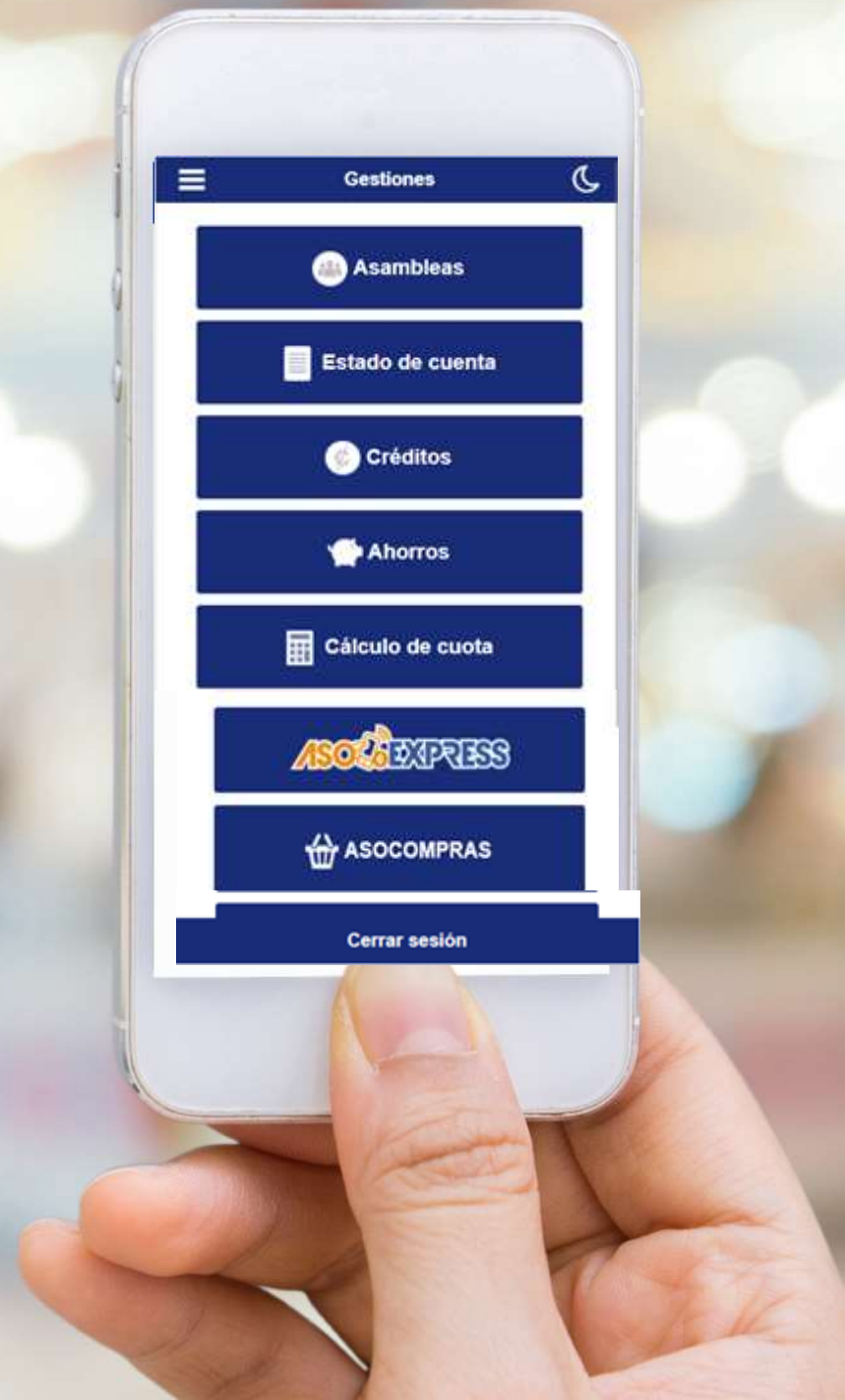


# Recarga Celular

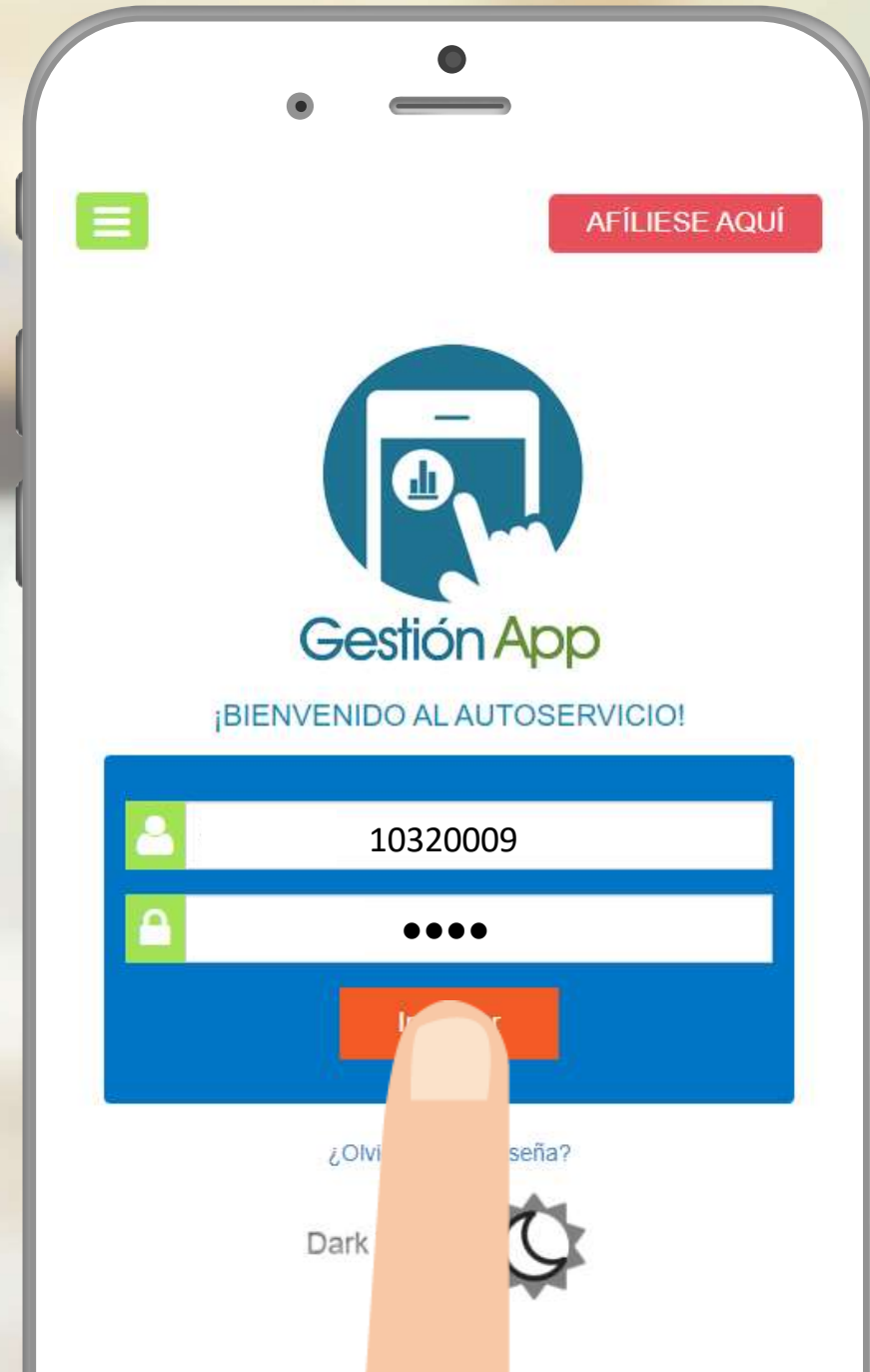
Aprenda a utilizar esta nueva herramienta

**¡ES MUY FÁCIL!**



## Paso 1

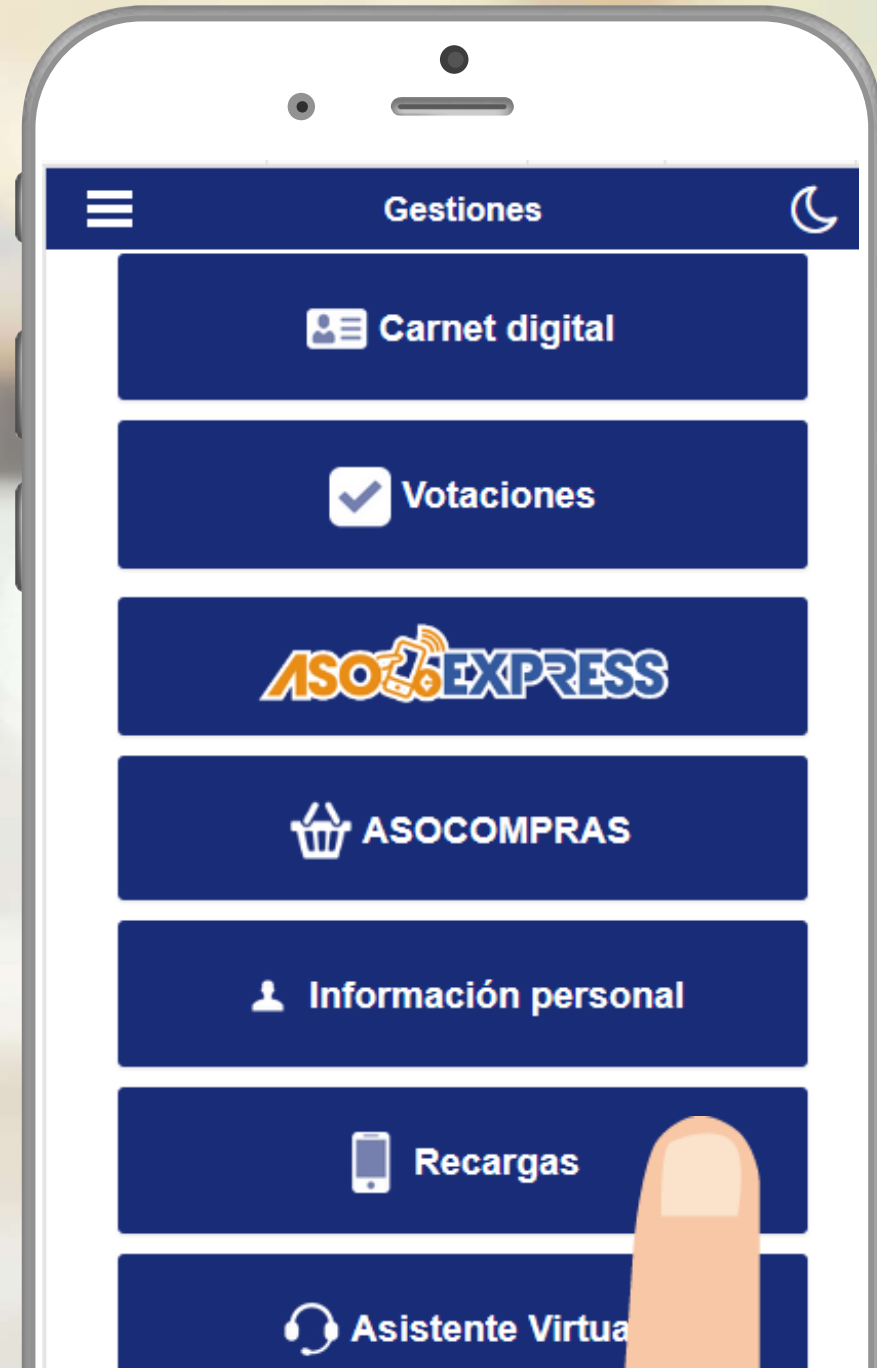
Ingrese al APP, digite su identificación, contraseña personal y haga clic en **Ingresar**.



## Paso 2

Seleccione la opción

**Recargas**



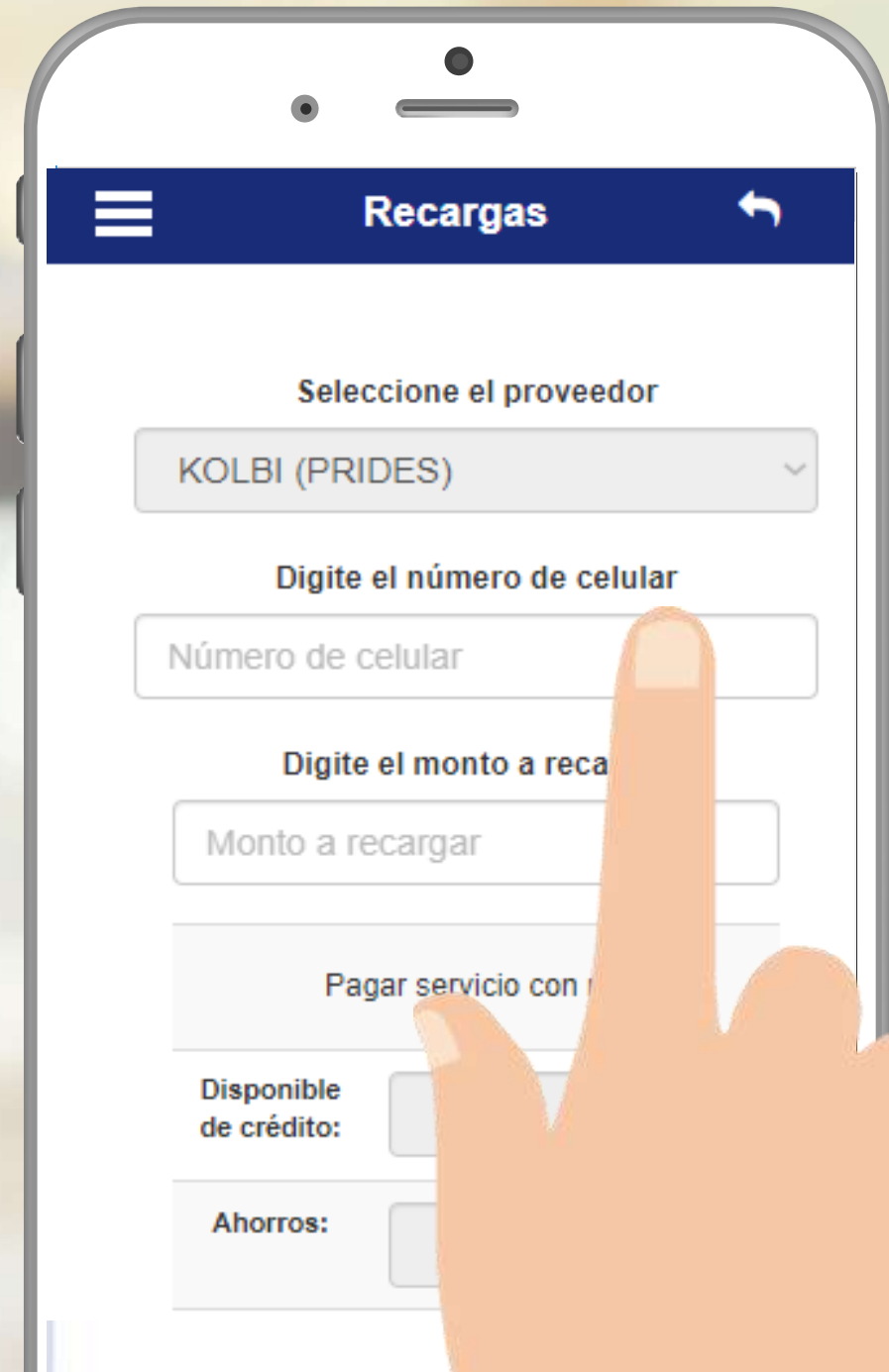
## Paso 3

Selección su  
operador:



## Paso 4

Digite el número del celular al que desea realizar la recarga.



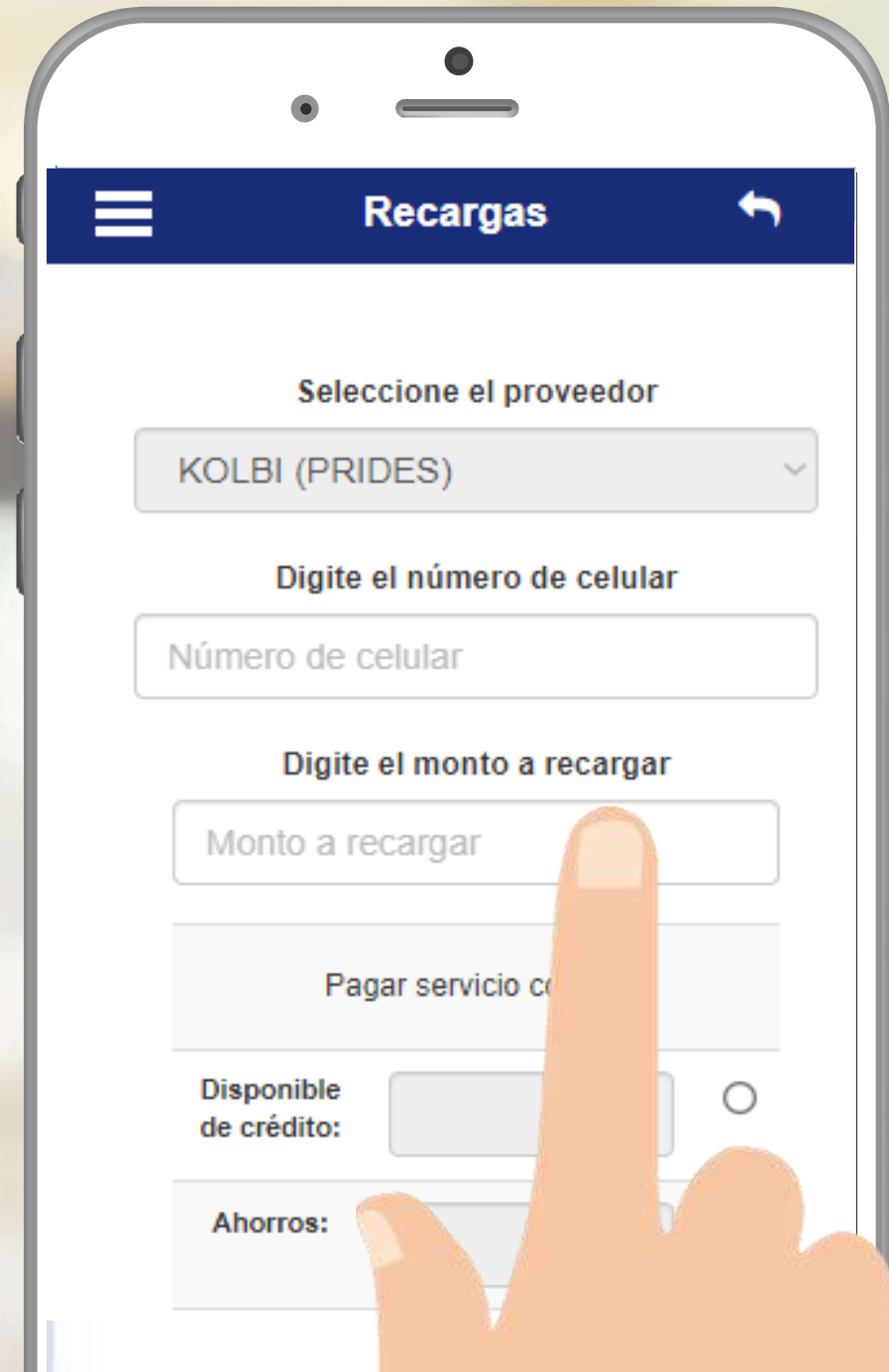
The image shows a smartphone screen with a recharge application. The title bar at the top is dark blue with a white hamburger menu icon on the left, the word "Recargas" in white text in the center, and a white back arrow icon on the right. Below the title bar, the form is white with the following elements:

- A label "Seleccione el proveedor" above a dropdown menu showing "KOLBI (PRIDES)".
- A label "Digite el número de celular" above a text input field containing the placeholder "Número de celular".
- A label "Digite el monto a reca" above a text input field containing the placeholder "Monto a recargar".
- A label "Pagar servicio con" above a section containing two rows of payment options: "Disponible de crédito:" and "Ahorros:", each followed by a grey rectangular button.

An orange hand icon is overlaid on the screen, with the index finger pointing directly at the "Número de celular" input field.

## Paso 5

Digite el monto que desea recargar (para Claro ya existen montos fijos definidos por el proveedor).

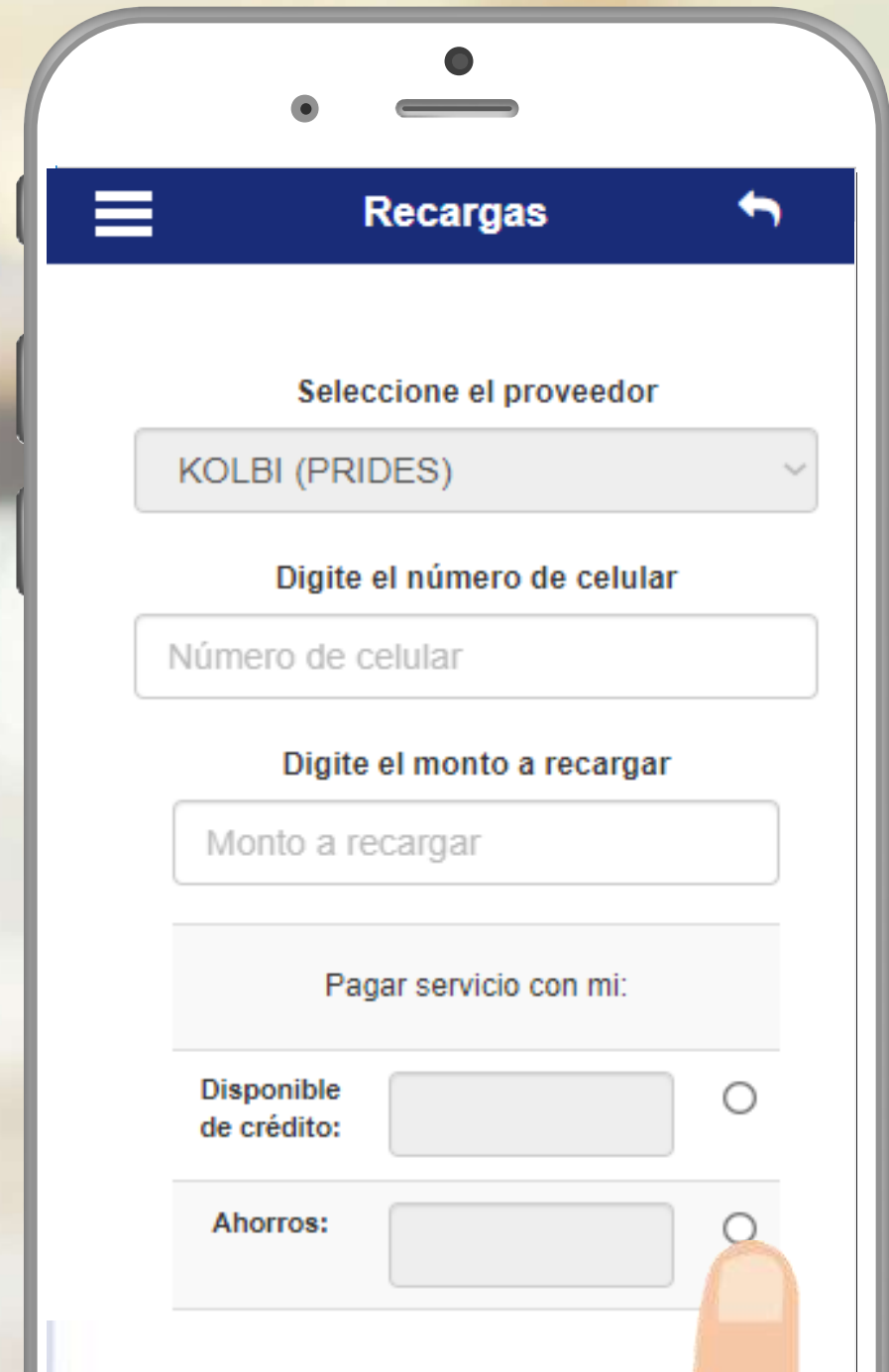


The image shows a smartphone screen with a recharge application interface. The title bar at the top is dark blue with a white hamburger menu icon on the left, the word "Recargas" in white text in the center, and a white back arrow icon on the right. Below the title bar, the form is white with the following sections:

- Seleccione el proveedor**: A dropdown menu with "KOLBI (PRIDES)" selected and a downward arrow on the right.
- Digite el número de celular**: A text input field with the placeholder "Número de celular".
- Digite el monto a recargar**: A text input field with the placeholder "Monto a recargar". An orange hand icon is pointing at this field.
- Pagar servicio con**: A section with a greyed-out button.
- Disponible de crédito:** A section with a greyed-out button and a radio button to its right.
- Ahorros:** A section with a greyed-out button.

## Paso 6

Seleccione como desea realizar el pago, si por medio de un crédito o un ahorro (es posible que solo se cuente con una forma de pago)



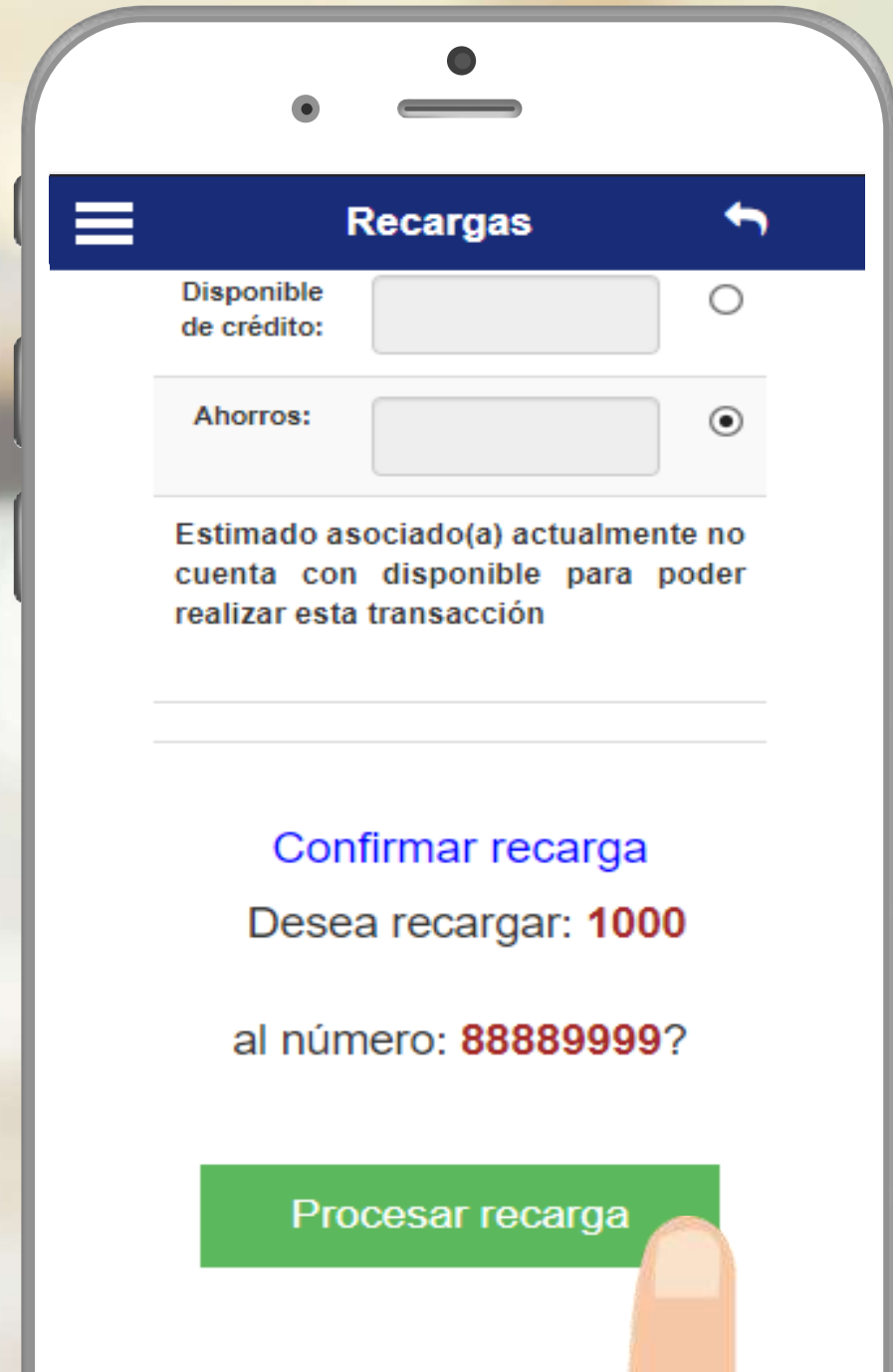
The image shows a smartphone screen with a recharge application interface. The title bar at the top is dark blue with a white hamburger menu icon on the left, the word "Recargas" in white text in the center, and a white back arrow icon on the right. Below the title bar, the form is white with the following elements:

- A label "Seleccione el proveedor" above a dropdown menu showing "KOLBI (PRIDES)" with a downward arrow.
- A label "Digite el número de celular" above a text input field containing the placeholder "Número de celular".
- A label "Digite el monto a recargar" above a text input field containing the placeholder "Monto a recargar".
- A label "Pagar servicio con mi:" above two radio button options:
  - "Disponible de crédito:" with an empty text input field and an unselected radio button.
  - "Ahorros:" with an empty text input field and an unselected radio button.

A stylized orange hand icon is shown at the bottom right, with the index finger pointing towards the "Ahorros:" radio button.

## Paso 7

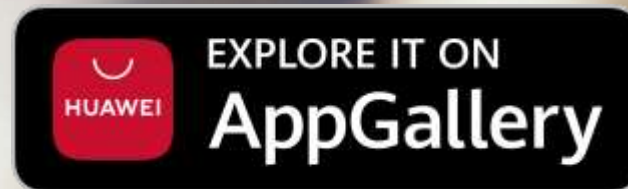
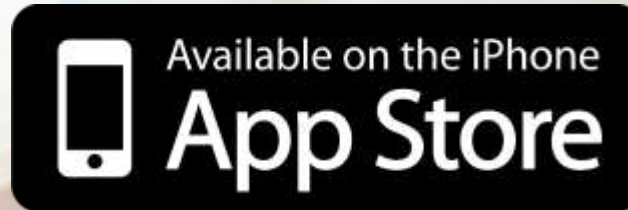
Presione el botón procesar recarga y espere a que la transacción se termine de procesar, posteriormente recibirá un correo con el comprobante por la recarga.



The image shows a smartphone screen with a recharge confirmation interface. At the top, there is a dark blue header with a hamburger menu icon on the left, the word "Recargas" in the center, and a back arrow icon on the right. Below the header, there are two input fields: "Disponible de crédito:" with an empty text box and a radio button to its right, and "Ahorros:" with an empty text box and a selected radio button to its right. Below these fields, a message reads: "Estimado asociado(a) actualmente no cuenta con disponible para poder realizar esta transacción". Underneath the message are two horizontal lines. Further down, there is a blue link "Confirmar recarga", followed by the text "Desea recargar: 1000" and "al número: 88889999?". At the bottom, there is a green button labeled "Procesar recarga" which is being touched by a finger.



Si aún no tiene su APP  
descárguelo en:





**QUARZO**  
INNOVACIÓN  
INNOVACIÓN

**¡MUCHAS  
GRACIAS!**

SÍGANOS EN:



[www.quarzo.com](http://www.quarzo.com) | [soluciones@quarzo.com](mailto:soluciones@quarzo.com) | (506) 4001-6767

